



INDUSTRY FACT

DATA LOSS IS
COSTING BUSINESSES

\$754 BILLION
A YEAR

DOWNTIME FROM THAT
LOSS IS ADDING

\$954 BILLION

Source: Ontrack

SOLUTION BRIEF

IRON MOUNTAIN® HARD DISK DRIVE RECOVERY SERVICE

CHALLENGE

Data is at the heart of every business. That's why data loss and the resulting downtime is a trillion dollar problem for companies worldwide. The number one cause of data loss is hardware failure, but it's also the result of human error, software malfunction, viruses, and of course, natural disasters. Despite the protections that companies put in place, sometimes it isn't enough.

In many cases, you have only one opportunity to recover data from a damaged or compromised source. One misstep could send your data to the abyss with no chance of retrieval. Most businesses do not have the needed expertise or the tools, especially for severe scenarios like accidentally formatted drives, firmware corruption, or even fire-damage. It's best to turn to experts for help.

Iron Mountain Hard Disk Drive (HDD) Recovery Service is a fully managed service that helps businesses minimize the impact of data loss by rescuing data from corrupted or damaged sources. Data Recovery engineers are dedicated to the latest techniques and methodologies for timely, highly skilled data recovery. We use secure, defensible processes that will stand up in legal, investigative, or eDiscovery scenarios.

WHAT IF YOU COULD...

- Recover business critical data from damaged sources you thought a lost cause?
- Retrieve information from situations you don't have the expertise to handle in-house?
- Increase your chances of retrieving usable information for forensics or litigation?
- Ensure the recovery of as much data as possible from destructive large-scale events?

WHY WE COVER

Recovering your data is our top priority. This includes:

- Mixed media loss
 - Laptop and desktops
 - Server, network, and RAIDs
 - Mobile and virtual devices
- All types of files and operating systems
- Unforeseen causes of data loss

GET YOUR DATA WHEN YOU NEED IT

The recovery process is tailored to the urgency of your situation and can be performed remotely, or onsite if necessary.

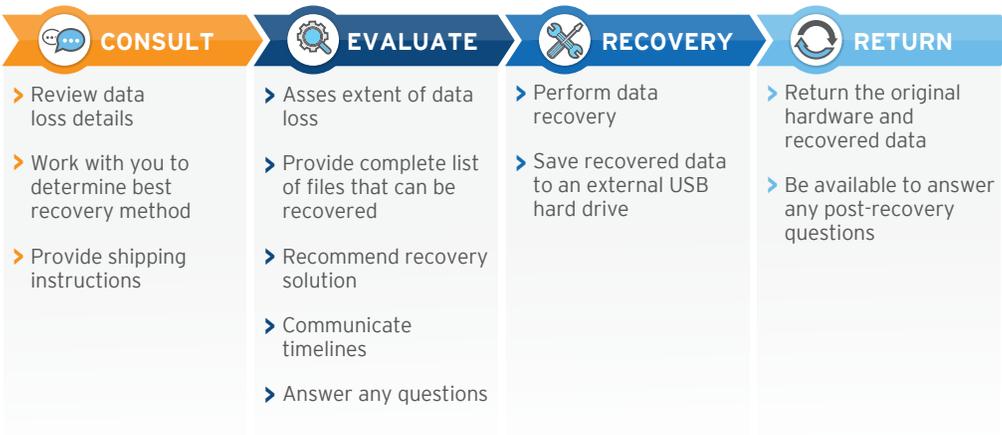
Recovered data is transferred to an encrypted external hard drive and returned to you, along with the original drive.

SECURE DATA DESTRUCTION

Our services include the option to securely erase and dispose of any end-of-life data from any storage medium. We can also provide verification of erasure from any assets you have taken care of yourself.

IRON MOUNTAIN HDD RECOVERY SERVICE

Data Recovery Specialists work with you every step of the way.



WHAT YOU GAIN



Minimized financial impact from data loss events



Timely support for forensic, litigation, and eDiscovery processes



Maximized percentage of recovered data from compromised sources



Peace of mind with secure, verified disposal of end-of-life-data

WHY IRON MOUNTAIN IS AN INDUSTRY LEADER

- More than 95% of the Fortune 1000 rely on Iron Mountain's services
- Secure and compliant data storage facility is located 220 feet below ground, protecting your data from natural disasters
- Iron Mountain is a member of the PCI Security Standards Council, helping shape the future of PCI standards
- As a proud founding member of PRISM International (Professional Records & Information Services Management), Iron Mountain works to keep members abreast of ever-growing regulatory affairs impacting the industry

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ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM) is the global leader for storage and information management services. Trusted by more than 230,000 organizations around the world, Iron Mountain boasts a real estate network of more than 85 million square feet across more than 1,400 facilities in 52 countries dedicated to protecting and preserving what matters most for its customers. Iron Mountain's solutions portfolio includes records management, data management, document management, data centers, art storage and logistics, and secure shredding to help organizations lower storage costs, comply with regulations, recover from disaster, and better use their information. Founded in 1951, Iron Mountain stores and protects billions of information assets, including critical business documents, electronic information, medical data and cultural and historical artifacts. Visit www.ironmountain.com for more information.

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